Scams & Frauds Do's and Don'ts

DO	DON'T
• Ask questions, be suspicious and stop the conversation if you feel uncomfortable • Check government and law-enforcement sites for more information about current scams • Be cautious; if it sounds too good to be true or if there is an urgent plead for financial help or support • Be aware that the CRA will not demand immediate payment by e-transfer, cryptocurrency or gift cards • Report the incident to your local police if you suspect that you or someone you know has been a victim	• Provide personal, banking or other account information to anyone unless you have initiated the interaction • Click on links received from unknown or suspicious senders • Feel intimidated by high pressure sales or callers, take your time and make well informed decisions • Post personal information on public sites and social media • Never use only the displayed information to confirm the identity of a caller whether it be an individual, a company or a government entity

Cyber Security Do's and Don'ts

DO	DON'T
• Use familiar and secure networks • Protect your computer with up to date operating system and security software • Use strong passwords, and change regularly • Sign up for KCCU online banking alerts to monitor account activity • Sign up for auto-deposit • Secure your devices with passwords, biometrics or locks • Disable webcams or storage devices when not in use • Always review banking and other statements on a regular basis	• Use public Wi-fi • Give anyone remote access to your computer • Click on links, attachments or emails from unknown sources • Leave your phone or computer unattended • Use simple passwords or PINs and those that someone might guess based on published personal information • Visit unreputable sites • Accept technical support from an unknown source • Share passwords or pins with others

KCCU
Kingston Community Credit Union

Kingston Community Credit Union is here for you.
If you have concerns that you or someone you know is the victim of a scam or fraud please let us help.
Visit www.kccu.ca or call us at 613-384-5555